



Water and Sewer Rates Comparisons

Annual research in North Carolina allows customers to compare Hillsborough's rates with other water and sewer systems that have similar characteristics or that are in the same basin or regional council of governments.

The following pages show comparisons from the annual study provided by the UNC School of Government's Environmental Finance Center and the North Carolina League of Municipalities. Comparisons are based on research published in January 2024.

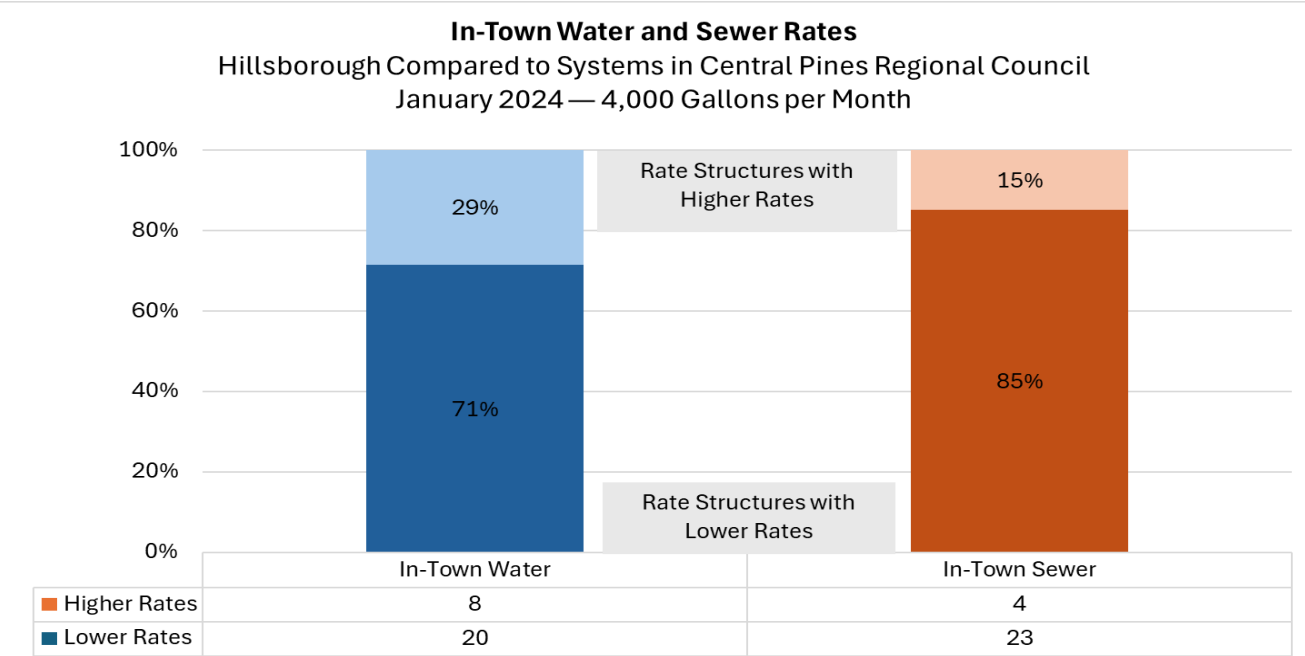
Comparing rates is not simple, as the cost of service for each utility is based on several diverse factors. Below are some characteristics for Hillsborough:

- Within the Upper Neuse River and Falls Lake watersheds.
- Affected by wastewater treatment mandates under the Falls Lake Rules.
- Part of the Central Pines Regional Council, a seven-county region.
- Charges for minimum usage, with additional use billed per 1,000 gallons.
- Charges out-of-town customers a rate that is 1.95 times the rate for in-town customers.
- Serves about 15,240 people through about 7,020 water and sewer connections.
- Average residential customer use is 3,620 gallons of water per month.

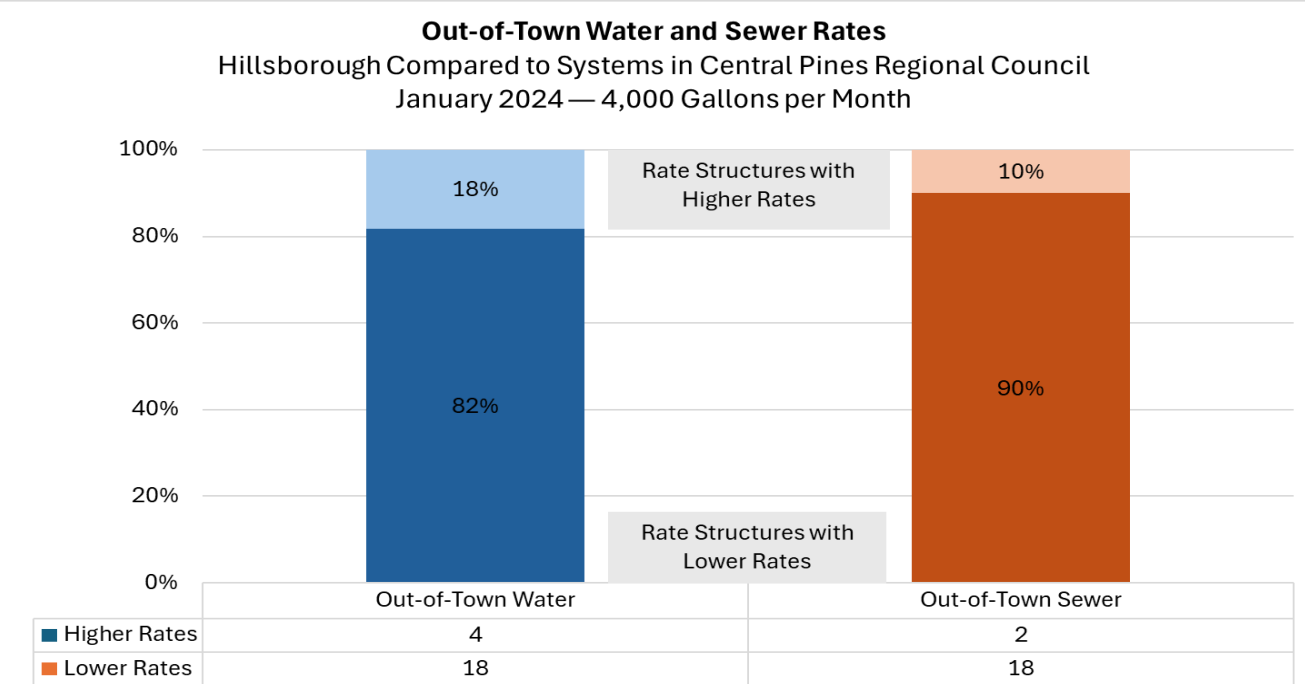
The complete data is available on the North Carolina Water and Wastewater Rates Dashboard of the Environmental Finance Center at UNC Chapel Hill: efc.sog.unc.edu/resource/north-carolina-water-and-wastewater-rates-dashboard.

Comparisons within the same regional council of government

Hillsborough is a member of the Central Pines Regional Council, a seven-county region that consists of Chatham, Durham, Johnston, Lee, Moore, Orange and Wake counties.



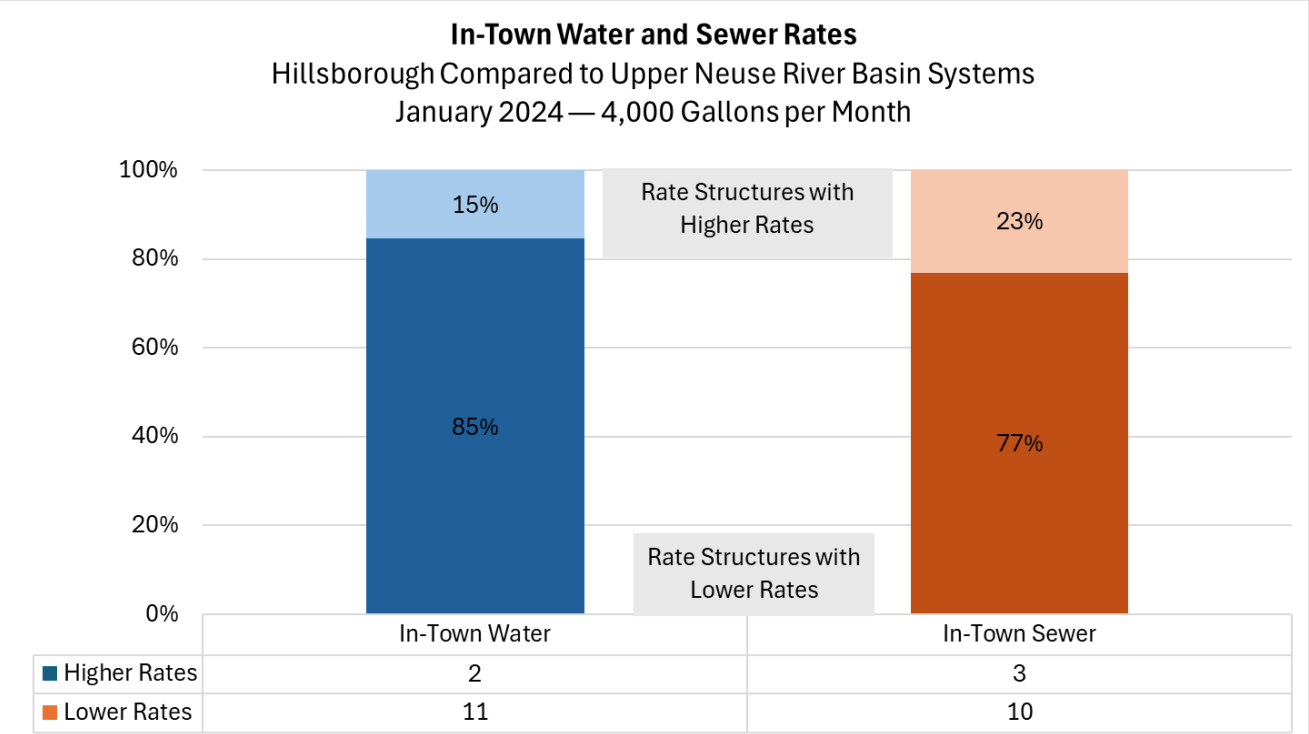
Source: UNC School of Government's Environmental Finance Center



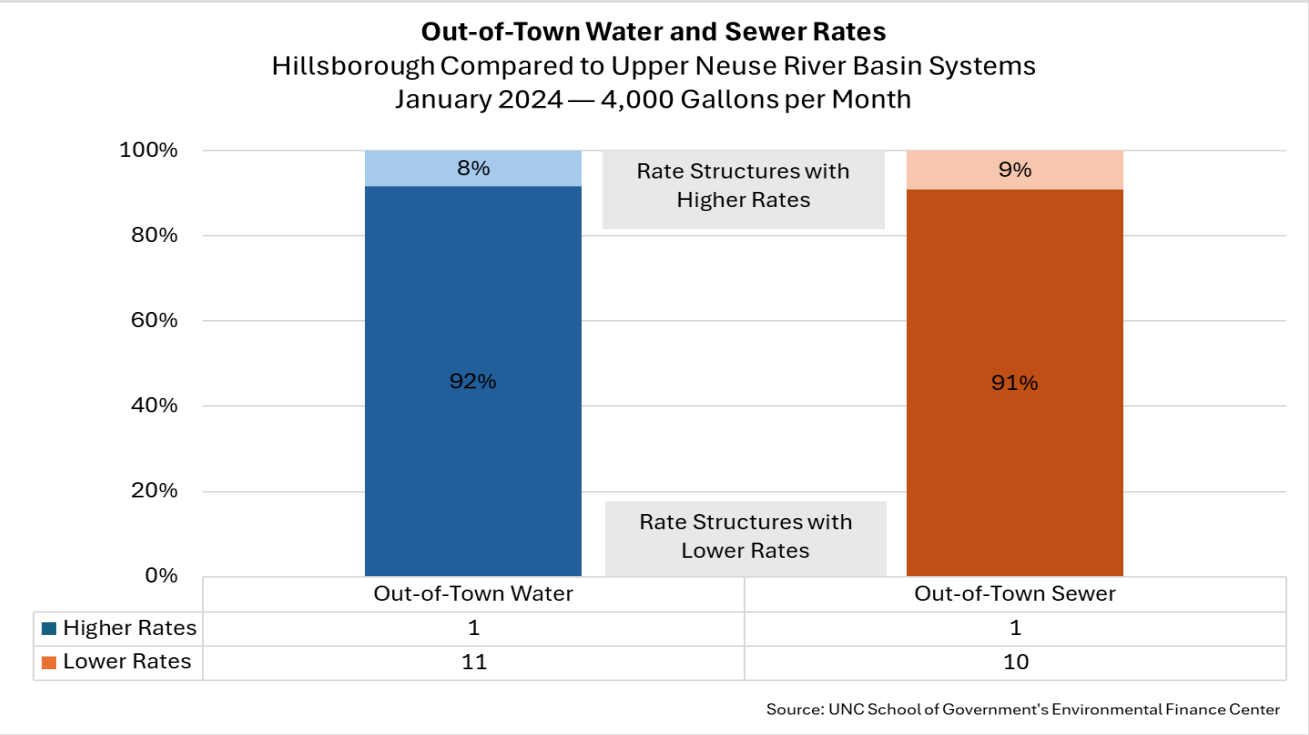
Source: UNC School of Government's Environmental Finance Center

Comparisons within the same river basin

Hillsborough is located within the Upper Neuse River Basin, which includes parts of Durham, Franklin, Granville, Johnston, Orange, Person and Wake counties. Municipalities in the watershed include Benson, Cary, Clayton, Four Oaks, Fuquay-Varina, Kenly, Mount Olive, Pine Level, Princeton, Raleigh, Selma and Smithfield.



Source: UNC School of Government's Environmental Finance Center



Source: UNC School of Government's Environmental Finance Center

Comparisons within the Upper Falls Lake watershed

Hillsborough is located within the Upper Falls Lake watershed, which consists of parts of Durham, Granville, Orange and Person counties. The Hillsborough sewer system is one of three affected by wastewater treatment stipulations under the Falls Lake Rules, state mandates for protecting and restoring the water quality of Falls Lake. The other two affected systems are the South Granville Water and Sewer Authority and one of the City of Durham’s two wastewater treatment facilities. The South Granville system serves Butner, Creedmoor, Stem and South Granville County.

